



ESG peer benchmarking study for leading e-commerce pharmacy

Client

A leading e-commerce pharmacy & medical wholesaler.

Business Situation

The client required insightful suggestions to enhance their corporate disclosure by way of comparing their disclosures with that of their peers. They wanted to understand where and how well the ESG material issues are entrenched in their business approach as compared to their peers.

Engagement

Benchmarking for 6 peers operating in the same sector across industry verticals.

SGA Approach

- Indicators identified across quantitative and qualitative ESG parameters in alignment with global materiality frameworks.
- Comprehensive analysis on peer performance to understand how the client is placed with respect to the best practices and goals adopted by its contemporaries.
- Covered a broad horizon of performance parameters such as adoption of SMART goals, implementation of best practices, and incorporation of policy/strategy to understand the nature and degree of commitment to ESG pillars.
- Detailed gap assessment for the client on the basis of the performance of their peers and sector leaders identified at various segments.

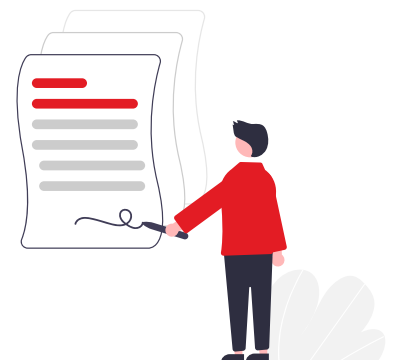
- Identified opportunities and provided recommendation on how to integrate ESG into the operating strategy.
- Provided roadmaps and suggestions to ensure business sustainability in the long run.

Benefits and Outcomes of Our Engagement

- Identified sector laggards and leaders.
- Provided cross-industry materiality mapping to ensure a holistic coverage of business operations and their impact.
- Highlighted performance of peers to identify leaders at individual material topic.
- Assessed gaps in ESG incorporation in the roadmap.

Key Takeaways

- Gap analysis of ESG disclosures.
- Performance of peers reviewed on key material indicators.
- Structured insights to address shortfalls.
- In-depth review and analysis to bring out insightful feedback and suggestions, and ensure effective management of ESG performance.



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